

THREE STEPS TO GETTING NEW CONTACT LENSES



- 1 Schedule two appointments** - one with an Optometrist and one with a Contact Lens Fitter. *When booking, request them for the same day.*

Eye Exam appt:

Fitter appt:

- 2 Schedule a follow-up appointment** to finalize your contact lens prescription to purchase contacts.
- 3 Buy your contacts** on kp2020.org or in one of our Optical Centers.



What to Expect

Optometrist

- Checks to see if your eyes are suited for contacts.
- Finalizes your contact lens prescription.

Contact Lens Fitter

- Recommends contact lenses that best fit your eyes.
- Confirms your lenses are comfortable and fit correctly.
- Trains you on how to wear your new contact lenses.
- Recommends cleaning solutions and proper care for your contact lenses.
- May need to see you again and/or refer you back to your Optometrist. Your Optometrist or Contact Lens Fitter may need to re-examine your eyes with your contact lenses in for optimal comfort and vision.

Ordering Contact Lenses

We've got great contact lens prices. Buy your contacts on kp2020.org or in one of our Optical Centers. When you apply your optical benefit, you may have no out-of-pocket cost.¹

By law, you need a separate contact lens prescription from your eyeglasses prescription to purchase contact lenses.

We cannot release your contact lens prescription until an Optometrist confirms the lenses fit properly.

Contact Lens Fitting Fees

You may apply your optical benefit to the contact lens fitting fees listed below. Fitting fees are non-refundable.

• Single vision, soft lenses (spherical)	\$79
• Toric (astigmatism), bifocal and rigid gas permeable lenses	\$119
• Prescriptions needing specialized lenses	\$249

The fees cover fitting services for 120 days from the initial fitting appointment. If your contact lens prescription is not finalized within 120 days, a fitting fee will be charged again.

Depending on your prescription, trial lenses may not be available at your first appointment. If trial lenses do not provide good comfort and vision, your Contact Lens Fitter will recommend a different lens.

There may be a charge for certain trial lenses. Until the Optometrist releases your final prescription, no charge will be made for an exchange of trial lenses if ordered through Kaiser Permanente within 120 days of the original fitting date. If the alternative type of contact lens is more expensive, the price difference will be charged to you. No refunds are given for opened, damaged, expired or marked boxes.

Specialized Fitting

Certain medical conditions, such as keratoconus or irregular cornea, require specialized contact lenses. It may take several appointments and adjustments for the best comfort and vision. Specialized fittings may go beyond the initial 120-day fitting period. If so, a fitting fee will be charged again.

Save \$7 a box on contact lenses & get 25% off glasses

when you buy a two-year Savings Plan for Contact Lenses for \$25.²

Pays for itself when you purchase 4 boxes

You also get

- 25% off non-prescription sunglasses.
- 10% off contact lens solutions purchased in our Optical Centers.
- 50% off polishing of rigid gas permeable lenses.

kp2020.org – your vision at your fingertips



Check your optical benefit



Order contact lenses, apply your benefit, and get shipping at no charge



Check order status



View your contact lens and eyeglass prescription

¹Check your optical benefit availability on kp2020.org.

²Savings Plan cannot be used in conjunction with discount plans. 25% off glasses applies to complete pairs (frame with prescription lenses).

Kaiser Permanente members typically have coverage for medically necessary eye examinations, and some members, including those members with the pediatric vision benefit under the Affordable Care Act plan, may be able to apply a supplemental benefit to their purchases. Otherwise, the services and products described here are provided on a fee-for-service basis, separate from and not covered under your health plan benefits, and you are financially responsible to pay for them. For specific information about your covered health plan benefits, please see your Evidence of Coverage. Photos of models shown, not actual patients.